



Arkansas Foundation for Medical Care Nursing Home Quality Improvement Awards 2012

Through utilization review, quality improvement projects, and public education, the Arkansas Foundation for Medical Care (AFMC) has promoted excellence in health care for 40 years. AFMC created these Quality Improvement Awards to highlight Arkansas health care providers' efforts to strengthen and improve the quality of health care for their residents or patients.

The awards are designed to recognize individual performance improvement through innovative practices, unwavering commitment to excellence and visionary leadership with proven results. All Arkansas nursing homes meeting or exceeding the criteria and requirements are eligible.

Recognition Group Awards

Participants will be recognized with certificate and group photo.

This award recognizes homes that worked with AFMC and demonstrated exceptional process improvement in the two projects highlighted in the 9th SoW contract period. This process improvement led to higher quality of care for their residents.

- Nursing homes recognized for physical restraint reduction have been restraint free for a minimum of one year and have systems in place to sustain a restraint free environment.
- Nursing homes being recognized for pressure ulcer prevention had a relative improvement rate of 61 percent or greater while working with AFMC during the 9th SoW.

Nursing Home Culture Change Awards

Awards will be given to nursing homes dedicated to the concept of "culture change" and who exemplify that philosophy by adding value and meaning to resident life.

The following questions for the **Culture Change Award** will be judged on your description of *why* and *how* you made this decision along with *what*, *when* and *where*.

- Were fundamental changes in values and practices made to create a culture of aging that is life-affirming, satisfying, beneficent and meaningful?
- Is your nursing home consumer driven or person directed?
- Do you foster a culture in which the residents come first and the facilities' operations are shaped by this awareness?
- Do you enhance the satisfaction of residents, families and staff members by raising the quality of care and of life experienced by the resident while their rights are upheld?
- What changes have been made to transform nursing homes from institutional settings to places where residents come first and the safety and comfort of "home" is evident?
- Have you designed and implemented interventions related to losses, changes and transitions over the life cycle with particular attention to: management of chronic illness and social functioning and knowing the impact of change of residence?



Calculations will be based on a point system.

- You will receive a total of five points for each question. Maximum points for all questions answered can be up to 30 points.
- Applications that include pictures, notes, letters, cards and/or newspaper articles from residents, family members and/or staff to support the criteria submitted will be considered for additional points.
- These bonus points will be awarded based on how well they tie in to the answers you have submitted.

Any nursing home that is not compliant after its first OLTC survey revisit is not eligible to receive an award.

Nursing Home Innovator Awards

Awards will be given to anyone who has implemented or championed innovation that has led to significant improvements in quality, safety or productivity. The nursing facility will need to demonstrate that they have tirelessly promoted the early identification, adaption and spread of new ideas. The ideas need to be your own, and you must show that change could not have happened without your involvement.

REVIEW CRITERIA

You must demonstrate:

- Having championed and played a leading role in the dissemination of innovations across your organization or department and more broadly across the nursing home environment, resulting in significant improvement in patient care.
- Having supported class leading, cutting-edge breakthroughs (medical devices, medicines, pathways, service design) in their organization or area.
- Having encouraged and supported ongoing engagement of key stakeholders (e.g., vendors, family, patients and staff) in promoting innovation and diversity particularly with regard to adoption and dissemination.
- Having nurtured, supported and incentivized a culture and environment within the organization or department for the effective training of promising innovations.
- Having developed partnerships with the public and/or private sector to drive forward innovation in the nursing homes.
- Having contributed to removing barriers to the adaptation and spread of innovations in your organization or department.

Calculations will be based on a point system.

- You will receive a total of 5 points for each question. Maximum points for all questions answered can be up to 30 points.

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Request for Consideration Arkansas Foundation for Medical Care Nursing Home Quality Awards 2012

ORGANIZATION INFORMATION:

Name of Facility/Office/Agency:

Address:

Contact Name:

Contact Phone Number:

Contact Email Address: Fax Number:

Signature of CEO/Administrator _____ Date _____

CHECK ALL AWARD CATEGORIES TO BE CONSIDERED:

Recognition Award

Nursing Home Culture Change Award

Nursing Home Innovator Award

Additional information required for application on the next page.

Entries must be received no later than March 2.

Late or incomplete entries will not be considered.

Applications may be submitted via email, fax or regular mail to:

Arkansas Foundation for Medical Care, ATTN: Cindy Harris
1020 W. 4th Street, Suite 200 • Little Rock, AR 72201-3481
FAX #: 501-375-5705 • charris@afmc.org

