

## **Arkansas Foundation for Medical Care Physician Office Quality Improvement Awards 2010**

Through utilization review, quality improvement projects, and public education, the Arkansas Foundation for Medical Care has promoted excellence in health care for almost 37 years. AFMC created these Quality Improvement Awards to highlight Arkansas health care providers' efforts to improve care for their residents or patients.

The awards are designed to recognize individual performance improvement in AFMC's quality projects. All Arkansas physician offices, nursing homes, and home health agencies meeting or exceeding the criteria and requirements are eligible.

### **Physician Office Awards:**

The following awards will be given to physician offices: **Quality Improvement**, **Quality Achievement** and **Health Equality** for improvements in demonstrating use of an EHR or disease registry.

### **Quality Improvement Award:**

Eligibility criteria will include:

Physician offices who utilize either an EHR or disease registry to produce data reports capturing any 2 of the following Preventive Measures (PM), and any one measure specific to chronic illness on a minimum of 50 patients.

Preventive Measures include:

Women 42 years or older who have had a mammogram in the past 2 years;

Adults age 51 years or older who have been appropriately screened for colon cancer (FOB testing within one year of the beginning date of the baseline period, colonoscopy within 10 years of the beginning date of the baseline period, flexible sigmoidoscopy or double contrast barium enema within 4 years of the beginning date of the baseline period)

One or more influenza vaccines during a 12 month period

Chronic Illness Measures include:

Diabetes – Patients with 2 HbA1Cs within the last year (6 months apart)

Patients with LDL < 100

Tobacco use status reported and referred for cessation

Hypertension – patients with B/P < 140/90

Coronary Artery Disease – Fasting lipid profile documented

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Based on review of the baseline data reported and follow-up remeasurement from a 6-month time period within 1/2009 through 2/2010 submit a summary report in which the following are captured: identify the gaps, identify areas for change, test and subsequently implement system change and document any barriers encountered and how these were addressed and incorporate monthly documentation of progress/improvement. Copies of electronic reports and documentation on the above criteria must be included with the application. (Template/Guide for documentation will be included) Note: Data should be de-identified. Patient specific data is not requested due to HIPPA, only aggregate data is requested.

### **Quality Achievement Certificate:**

Physician offices that demonstrate the use of, as well as, the ability to, produce data specific electronic reports capturing at least 2 of AFMC's outpatient quality indicators listed above. Applicants must include copies of the electronic report when application is made for this award. Based on review of the information gathered, identify gaps, identify areas for change, identify system changes currently implemented and planned changes. Information regarding barriers encountered and plans for the future should be included in the narrative description.

### **Health Equality Award:**

*Health Disparities are differences in the incidence, prevalence, mortality, and burden of disease and other health conditions that exist when specific population subgroups are compared.*

The Health Equality Award will be given to physician offices who demonstrate the ability to produce population specific reports (race, ethnicity, socioeconomic status, education) indicating disproportions in quality and access to health care to underserved and/or vulnerable populations and have utilized the information to develop effective interventions to improve health outcomes. Applicants must include electronic reports indicating the target population and a narrative of care coordination strategies implemented. (Strategies may include transportation, translation, family support, home visits, etc.). Those meeting the criteria will receive special recognition for their efforts to reduce health disparities in Arkansas.

### **Innovator Award:**

Award Requirements:

Awards will be given to Physician Offices who demonstrate improved rates for delivery or improved processes of delivery and care coordination specific to Seasonal Influenza Vaccine and or H1N1 Vaccination 2009 - 2010. Documentation and/or narrative should include identification of community resources used to facilitate improved coordination of

**Arkansas Foundation for Medical Care  
Physician Office Quality Improvement Awards 2010**

care. Those meeting the criteria will be eligible to receive special recognition for innovation in quality improvement.

Award candidate must provide AFMC with a brief narrative of activities related to achievement and barriers encountered.

Submit a Quality Improvement Award Consideration form and all related material submitted to AFMC by **March 31, 2010**.

**Arkansas Foundation for Medical Care  
Physician Office Quality Improvement Awards 2010**

**REQUEST FOR QUALITY IMPROVEMENT AWARD CONSIDERATION**

**Organization Information**

Name of Facility/Office/Agency \_\_\_\_\_

Address \_\_\_\_\_

Contact Name \_\_\_\_\_

Contact Phone Number \_\_\_\_\_

Contact Email Address \_\_\_\_\_ Fax Number \_\_\_\_\_

Signature of CEO/Administrator \_\_\_\_\_ Date \_\_\_\_\_

**Check all award categories to be considered:**

**PHYSICIAN OFFICE:**

- Physician Office (Outpatient) Quality Improvement Award
- Physician Office (Outpatient) Quality Achievement Certificate
- Physician Office Innovator Award
- Physician Office (Outpatient) Health Equality Award

**Entries must be received no later than March 31, 2010.**

**Late or incomplete applications will not be considered.**

**Please include the documentation form with this application:**

**Applications may be submitted via email, fax or regular mail to:**

Arkansas Foundation for Medical Care  
Attention: Cindy Harris  
401 West Capitol Avenue, Suite 508  
Little Rock, AR 72201-3481  
FAX #: (501) 375-5705  
charris@afmc.org

**Arkansas Foundation for Medical Care  
Physician Office Quality Improvement Awards 2010**

**Physician Office Awards  
Documentation Form**

*Please print written documentation of performance improvement*

**Physician Office Quality Improvement/Quality Achievement Awards**

Identify Gaps:

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Tested & Implemented Changes:

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Evaluation of system changes:

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**Physician Office Innovator Award**

Sharing of innovative strategies:

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Sharing of successful strategies:

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**Arkansas Foundation for Medical Care  
Physician Office Quality Improvement Awards 2010**

**Physician Office Health Equality Award**

Narrative of care coordination strategies implemented (strategies may include transportation, translation, family support, home visits, etc.)

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